Bonita Brown Celebrates 10 Years at the Union

Congratulations to Carolina Union Guest Services Manager Bonita Brown for 10 years of service at the Union! Known among student and professional staff at the Union as a supportive and caring colleague, Bonita brings a positive spirit that lifts all of those around her and makes life at the Union better every day.

After a career as a customer service representative and teller at a bank, Bonita started at the Union as Box Office Assistant Manager. She has since progressed to Box Office Manager and now Guest Services Manager. Bonita has won multiple awards for her service to the UNC community. In 2012 she was a recipient of the Student Affairs Employee Excellence Award and in 2018 she was named both the Federal Work-Study Supervisor of the year 2018, Carolina Union Un-song hero.

She has also actively served on multiple committees at the Union and UNC including the Social Committee, the Client Appreciation Committee, and the executive committee of the Employee Forum.

We asked Bonita a few questions about her 10 years at the Union.

What do you enjoy most about your job?
Working with the students. I never know what to expect, which keep me on my toes. Ready to pivot at any moment.

What are you looking forward to most in the coming year at your job?
With the pandemic and other things going left, I am looking forward to being back onsite and being in contact with the students, professional staff, and guests of the Union.

Can you tell us about a day when you most looked forward to coming into your job?
The first day of the semester FDOC. I look forward to seeing the returning student staff and meeting our incoming freshman's.

How do you overcome challenges?
Most importantly, remembering to breath. Facing the challenge head on and not procrastinating thinking it will go away.
Bonita, thank you for all you do! The Carolina Union is so lucky to have you!