Staff Spotlight: Bonita Brown

Bonita Brown is the Admissions and Guest Services Manager for the Carolina Union. She loves her pet Parakeet and everything bagels from Alpine. Get to know a little bit about her!

Where do you call home?

I grew up in Yanceyville, NC but have lived in Burlington, NC for the past 20 years. As I live in Burlington, I travel into campus via bus. The ride is just over an hour but I pass the time by meditating, listening to music, sleeping, or reading. I really enjoy the commute as it forces me to sit and relax.
Do you have any pets?

I have a pet Parakeet named George and he is my best friend in the world. I originally wanted a dog but then realized that everyone gets dogs and I wanted to be different. George lives in a very spacious cave and makes sure to welcome me home every evening.

What is your go-to Alpine bagel?

An everything bagel with veggie cream cheese. I love it so much because it is not just something, it is everything.

What does your daily schedule entail?

I interact with clients, mainly through our ticketing services, manage the box office, and manage student staff.

How long have you worked at the Carolina Union?

I am currently in my 6th year. I started in an entry level job and then moved up in the Event Services department of the Union to the position I am now.

What is your favorite aspect of working at the Carolina Union?

The students. I thoroughly enjoy watching them grow from day 1 on the job to when they graduate and leave. I find it very rewarding to teach them not just how to succeed in their position but also something that they can take with them and use forever. I see myself much more than a manager; I see myself as a friend.

What are your direct responsibilities as the Admissions and Guest Services Manager?

I oversee the Union Box Office, house staff, and the Information Desk. Our department is the front-facing image of the Carolina Union and a large portion of my work goes towards making sure that the image is positive.